

DEAR TRAVELER



Please keep in mind that for your health and safety and that of everyone around you, during your stay with us, you must comply with the following procedures:

Our priority is your health and safety!

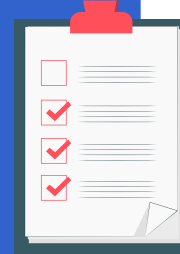
1. TEMPERATURE SCREENING

- No fever or normal 36.5 - 37.5 ° C
- Hyperthermia or fever, the temperature is equal to or higher than 38 ° C.



2. QUESTIONNAIRE OF HEALTH CONDITIONS

Will be sent in advance to your email address and you must fill it out.



3. COMPLY WITH THE HANDWASHING PROTOCOL

In this way, you will help prevent possible infections and the spread of infections to other people.



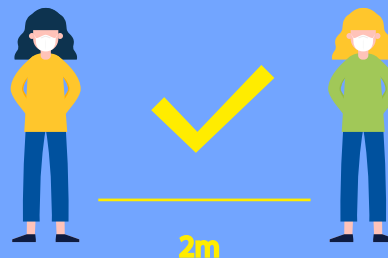
4. MANDATORY USE OF FACE MASK

It is one more barrier that prevents the passage of the virus and prevents the spread of infections to other people.



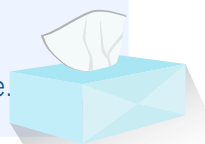
5. PRACTICE SOCIAL DISTANCE AND AVOID CROWDED PLACES

There are very important and effective ways of reducing the spread of viruses. Try to stay at least 2 meters away from other people and to avoid physical contact.



6. COMPLY WITH RESPIRATORY HYGIENE MEASURES

- When coughing or sneezing, cover your mouth and nose with your elbow flexed.
- Avoid touching your eyes, nose and mouth, as the hands facilitate transmission.
- Use paper tissues for one single use.



7. TRAVEL SAFE

Remember that you must show if you have any type of health insurance for treatment for possible contagion to COVID -19.



If you are a foreigner: Send travel insurance certificate.

If you are Colombian: Send a Certificate or the EPS membership card.

Stay informed of the actions we take in coordination with the national and local health authorities.

Visit www.hotelandesplaza.co/covid